Vehicles For Hire Work Shop

September 8, 2014

Presentation Outline:

- Purpose of this Work Session:
- Overview of Chapter 55 and Current VFH Regulations:
- Transportation Network Companies / Regulation Options:
- Next Steps:
- Questions & Answers:

Chapter 55: Vehicles For Hire

Overview of Current Ordinance:

What is a VEHICLE FOR HIRE?

- Any passenger vehicle...
- engaged in the transportation of persons...
- from or entirely within the municipal limits of Orlando...
- with the intent to receive direct or indirect compensation for providing such transportation, including providers which only accept gratuities or tips...

Current Vehicle Classifications

Taxicab

- chauffeur-driven
- passenger vehicle:

 (automobile, station wagon or van that is capable of comfortably seating at least four adult passengers up to a maximum of nine adult passengers, including the driver)
- transporting persons not on regular schedules
- routes traveled or the destination determined by the passengers

Luxury / Limo Vehicles

- chauffeur-driven
- passenger vehicle:

 (recognized by the industry as a full-size luxury passenger vehicle, including vintage or classic passenger vehicles)
- seating a maximum of eight
 (8) including the driver.

Taxicab

• Fare:

- charge is based on the use of the vehicle without regard to the number of passengers carried
- determine by a meter
- Provides service and answers calls to:
 - all parts of the City
 - 24-7-365
 - operate / staff 24 hour call center
 - dedicate 10% of fleet for disabled access
 - limited number of cabs based on (PNF)

Luxury / Limo Vehicles

• Fare:

- determined on an hourly basis and not by a meter or mileage for the use of the vehicle
- leased, rented or charged upon for a minimum time period of one hour (60 minutes) with a minimum charge of \$35.00 for the first hour
- pre-arranged or arranged through a third party (e.g., guest service desk or concierge desk)
- No current limit on the number of luxury vehicles

Lawful Operation of a VFH in Orlando

Must possess a valid:

Vehicle Permit / 500.00 (\$300.00 annual renewal)

§55.32(1), Orlando City Code

Driver's Permit / \$25.00 Background Check / \$25.00

§55.32(2), Orlando City Code

Business Tax Receipt

§36.35(259), Orlando Code

Enforcement

Administrative

Notice of Violation

- Suspension of Permits
- Revocation of Permits

Civil

Issuance of Citation

Fine assessment

SAFETY

DRIVERS

Background checks

Driving history

Criminal history

Currently FCIC by FDLE

SAFETY

VEHICLES

Proper insurance coverage Vehicle inspections

Equal Treatment For All Passengers

Minimizing Discrimination

- Service to all areas of the City
- Service to all individuals

Providing Accessibility

- 24/7/365 Service
- Wheelchair-accessible and transportation for the disabled
- Fair Pricing.. (Meters & CPI)
 - No surge pricing

New Technology

Transportation Network Companies (TNCs)
Peer to Peer Ridesharing
Technology Based Ridesharing
Online Booking Apps

Companies provide online app



Passengers use app, entering their location for pickup



Drivers respond to location via dispatch and pick up passenger

The TNC Industry...

An Overview:

TNC Industry

- **☐** Three major companies
- ☐ UBER, LYFT and Sidecar
- ☐ All connect potential passengers to potential drivers via an "app"
- ☐ All handle centralized payments
- □ Operating in an estimated 200 cities in the United States and Europe
- **☐** No generally accepted "best practices"
- **□** Lots of litigation

Regulatory Continuum

Current Regulation

Deregulation

Proposed Changes

- ☐ Add new class of VFH: passenger vehicle capable of seating 4 passengers and a driver
- ☐ Require driver background to include NCIC
- **□** Continue to require vehicle inspection
- ☐ Continue to require insurance per state law
- ☐ Require no advanced booking other than electronically
- ☐ Prohibit discrimination in service
- □ Reduce minimum fare

Proposed Changes

- □ Delete requirement of posting rates outside vehicle
- ☐ Remove restriction on "hailing" taxi's
- ☐ Remove requirement of top light on taxi's
- □ Require companies to either maintain a local office or a sufficient process for return of lost property and receipt of complaints
- ☐ Increase penalties to \$500 per permit violation

Next Steps...

Questions?