



CITY OF ORLANDO

Office of Audit and Evaluation Director

MEMORANDUM

To: Byron W. Brooks, Families, Parks and Recreation Director

From: Beryl H. Davis, Audit and Evaluation Director

Re: Follow-Up Review Of Aquatics Program Management Study
(Report No. 05-03)

Date: October 21, 2004

Attached is a summary of the status of recommendations as determined from our follow-up review of the Aquatics Program Management Study (*Report No. 03-03M*), issued July 7, 2003. Our review procedures consisted of staff inquiries and a review of the status of the recommendations provided by Department management.

Our follow-up was made in accordance with generally accepted government auditing standards, except that we did not perform substantial tests of evidence supporting responses from the officials responsible for resolving audit findings and recommendations.

Seven of the twenty-one recommendations contained in the original report have been implemented. Three recommendations are partially implemented, ten are planned for implementation and one is not implemented. The one recommendation not implemented concerns the elimination of one of the two current Pool Technician positions. Recreation management asserts that the two Pool Technicians are needed because two new pools are being added to the City's recreation facilities.

We believe that timely implementation of the recommendations currently planned for implementation will continue to improve the operations of the Aquatics section. The more important of these recommendations are: monitoring and reporting staff productivity, studying patron usage information to evaluate the operating costs of each pool facility, and researching the possible benefits of public/private partnerships.

Management has changed recently in both the Recreation Division and Athletics and Aquatics section, and these new managers appear receptive to fresh ideas. We will follow up on the status of our recommendations partially implemented or planned for implementation during our annual review of open recommendations in all City departments.

We wish to thank the officials and personnel of the Families, Parks and Recreation Department, particularly Recreation Division and Athletics and Aquatics section staff, for their cooperation during this review.

George McGowan, Audit and Evaluation Manager, performed this follow-up review.

BHD/gjm

Attachment

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c: Honorable Buddy Dyer, Mayor
Jose I. Fernandez, Jr., Chief of Staff
Joseph Robinson, Deputy Chief of Staff
Richard L. Levey, AICP, Chief Administrative Officer
Marcia Bowen, Acting Recreation Division Manager
John Fletcher, Acting Athletics and Aquatics Manager
Fawna Hatstrup, Aquatics Program Manager