



CITY OF ORLANDO

Office of Audit and Evaluation Director

MEMORANDUM

To: Byron W. Brooks, Chief Administrative Officer

From: Beryl H. Davis, Audit and Evaluation Director

Re: Follow-Up Review of Cable Service Complaints Re: Hurricanes Charley, Frances and Jeanne (Report No. 06-03)

Date: December 9, 2005

Attached is a summary of the status of recommendations as determined from our follow-up review of the Cable Service Complaints Re: Hurricanes Charley, Frances and Jeanne (*Report No. 05-08*), issued December 9, 2004. Our review procedures consisted of staff inquiries and review of the status of the recommendations.

Our follow-up was made in accordance with generally accepted government auditing standards.

Two of the three recommendations in the original report were implemented and one is planned for implementation.

While changes to Chapter 25 of the City Code are likely to be proposed, City staff is waiting for the completion of ongoing franchise agreement negotiations to ensure that all appropriate changes are contained in the revisions. The date for completion of the negotiations is unknown at this time.

We wish to thank the officials and personnel of the Office of Legal Affairs for their cooperation and prompt response to the follow-up request.

Jack Sirak, Audit Program Manager, performed this follow-up review.

BHD/jts

Attachment

c: Honorable Buddy Dyer, Mayor
Cheryl J. Henry, Chief of Staff
Joseph Robinson, Deputy Chief of Staff
Dykes C. Everett, City Attorney
Kevin Edmonds, General Administration Director
Rebecca W. Sutton, Chief Financial Officer
Deborah D. Girard, Management, Budget and Accounting Director
Conrad C. Cross, Chief Information Officer
Jon Somsen, Chief Assistant City Attorney