



LIGHTHOUSE CENTRAL FLORIDA

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TURNING OBSTACLES INTO OPPORTUNITIES...

June 26, 2006

To Whom It May Concern:

I am writing to you to commend your Loch Haven Neighborhood Center team member, Craig Nelson. From the first day that our classes were held at the center, Craig has been extremely kind and helpful to instructors and students.

Due to extensive building renovations, our organization was unable to hold its Independent Living Skills classes for adults who are blind or visually impaired at our facility. Loch Haven Neighborhood Center generously agreed to host our classes for the months of April, May and June. Classes were held four days a week at the center, and there were occasional special events on some Fridays. For each day, we could count on Craig to not only have our classroom and adjoining rooms sparkling clean, but also set up in the way that best suited instruction. When we held our graduation ceremonies, and requested the large room be set up for us in a certain way, Craig was very willing to accommodate.

Whenever a student arrived early for class, Craig always greeted them, and kept an eye out until a Lighthouse staff person arrived, thereby making the individual feel safe and not alone.

Craig always offered assistance in loading and unloading boxes of instructional materials, carrying heavy equipment or re-arranging seating, as needed.

His friendly and kind demeanor went a long way for our students and teachers, who were coming to an unfamiliar location. It didn't take long for Loch Haven to feel familiar, due, in large part, to Craig Nelson's assistance and cordiality.

On behalf of the teachers and students of Lighthouse Central Florida, I would like to extend our gratitude and recognition to Craig Nelson for a job well done!

Sincerely,

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